

Limited Lifetime Warranty

Foundations warrants that our frames on evacuation crib (“Evacuation Frames”) will provide a lifetime of reliable use when the Evacuation Frames are assembled, maintained, and used in accordance with our instructions. A lifetime warranty remains in effect throughout the useful life of the Evacuation Frames. Foundations does not warrant any Evacuation Frame that has been used for purposes other than its intended use, altered, misused, abused, or not properly maintained. Foundations does not warrant against scratches, dents, or other cosmetic damages that are caused by normal use or wear and tear. If the Evacuation Frame has been damaged or altered immediately stop using the Evacuation Frame and contact Foundations to determine if the Evacuation Frame is safe for use. If the Evacuation Frame is not safe for use, please destroy or discard the Evacuation Frame so that it may not be used again.

If the Evacuation Frame is defective in any way, please contact us at 877-716-2757. Contact Foundations ONLY with any and all warranty claims, and DO NOT contact the retailer, dealer, or distributor where the product was purchased. When you call, have available the model number, the date of manufacture that can be found on the Evacuation Frame, and the date of purchase. Please do not contact the distributor or retailer as they are not authorized to resolve the issue. If the Evacuation Frame is defective Foundations, in its discretion, may replace, repair or give a full or partial credit towards new merchandise. Foundations may require the defective Evacuation Frame to be returned prior to its replacement or a credit given. Only if Foundations determines that the Evacuation Frame is defective, will Foundations refund the cost of shipping the Evacuation Frame to Foundations. This warranty gives you specific legal rights and you may also have other rights which vary state to state.

The warranty described above is the only warranty offered in connection with the Evacuation Frame. FOUNDATIONS MAKES NO OTHER REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, AND SPECIFICALLY EXCLUDES IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND WARRANTY OF TITLE AGAINST INFRINGEMENT. FOUNDATIONS SHALL NOT BE LIABLE FOR SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.